Dear Requestor:

You have requested services for medical treatment that needs to be reviewed to determine medical necessity.

In order to review your condition for medical necessity in a timely and complete manner, please provide all the following information:

- Completed enclosed questionnaire
- All required information as specified in the enclosed questionnaire

Please complete the questionnaire, submit a letter of medical necessity and return it to the address listed below, attention Managed Care Department. Please be advised that a letter of medical necessity without supporting medical documentation is not sufficient.

Our Medical Review Team makes a determination based on the information provided. Upon completion of the review, a written decision will be sent to the treating provider and patient. This decision is based on patient eligibility and benefit information available at the time of the review. Plan provisions will govern and payment will be based on patient eligibility and available benefits at the time services are rendered.

Please note the following:

- All complete medical necessity review requests MUST be received at least 20 business days prior to the proposed date of service.

- All information should be sent to:
  Aetna Student Health
  Attn: Managed Care
  200 Rivers Edge Drive
  Medford, MA 02155
  Fax: 1-860-907-4656

Sincerely,

Aetna Student Health
Managed Care Department
AETNA STUDENT HEALTH
MEDICAL Necessity QUESTIONNAIRE

Please note: This form should be completed by your Treating Physician with ICD9 & CPT4 codes to enable an appropriate determination.
If coding is not provided, this form will be returned as incomplete.

PATIENT INFORMATION
Last name: _________________________________ First name: _________________________ MI:____
Local address: _________________________________________________________
Social Security/Student ID#____________________ Daytime phone: (___)________________________
DOB __________ School name: ____________________

DIAGNOSIS – PLEASE PRINT LEGIBLY
Please provide in space provided or on a separate piece of paper, a written description of conditions as well as appropriate ICD-9 coding. If treatment is related to an accidental injury, please provide complete accident details, including how, when and where the accident occurred.

☐ ICD9 _________ ☐ ICD9 _________
☐ ICD9 _________ ☐ ICD9 _________
☐ ICD9 _________ ☐ ICD9 _________

______________________________________________________________________________
______________________________________________________________________________
______________________________________________________________________________
______________________________________________________________________________

RECOMMENDED COURSE OF TREATMENT – PLEASE PRINT LEGIBLY
Please provide, in space provided or on a separate piece of paper, a written description of the proposed treatment, including ordering of Durable Medical Equipment, recommendation for special Procedures/surgery, any follow-up procedures associated with the primary surgery. (Must include specific CPT codes):

☐ CPT4 _________ ☐ CPT4 _________
☐ CPT4 _________ ☐ CPT4 _________
☐ CPT4 _________ ☐ CPT4 _________

______________________________________________________________________________
______________________________________________________________________________
______________________________________________________________________________
______________________________________________________________________________

Type of service/stay:
☐ INPATIENT (OVER 23 HOURS) ☐ HOME CARE
☐ AMBULATORY/OBSERVATION (UNDER 23 HOURS) ☐ DME
☐ OFFICE ☐ INJECTIBLE REQUEST

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AETNA STUDENT HEALTH
MEDICAL NECESSITY QUESTIONNAIRE

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MEDICAL RECORDS
Copies of medical records:

___ Legible copies of all medical records ___ Laboratory ___ Pathology
___ Actual imaging studies (CT films) ___ Cephalometric X-ray/Tracing (jaw surgery)
___ Diagnostic study models (jaw surgery)
___ Radiology reports (nasal/sinus surgery)
___ Preoperative photos (all plastic surgery, including breast surgery/rhinoplasty)
___ Other information; please specify: ____________________________________________

TREATING PHYSICIAN INFORMATION – PLEASE PRINT LEGIBLY

Name of treating physician: _____________________________________________________
Address: _____________________________ City:__________________State:____ Zip: ______
Phone number:_________________________ Fax number:_____________________________
Specialty: ________________________________________
Health center or other contact:_____________________Contact fax number:_______________

HOSPITAL OR FACILITY WHERE SERVICES ARE TO BE PERFORMED

Hospital/facility:______________________________________________________________
Address:_____________________________City:_________________State:______Zip:________
Phone number:______________________________

A written response will be sent to the treating physician and the patient upon completion of the reviews. This determination is based on the eligibility and benefits available at the time of the review. Plan provisions will govern and payment will be based on eligibility and available benefits at the time services are rendered. If you disagree with the determination, please follow the appeals/reconsideration process as outlined in the brochure.

Fully insured student health insurance plans are underwritten by Aetna Life Insurance Company (Aetna) and administered by Chickering Claims Administrators, Inc. (CCA). Self-insured plans are funded by the applicable school, with claims administration services provided by CCA. Aetna Student Health is the brand name for products and services provided by Aetna and CCA and their applicable affiliated companies.

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